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O/o CGMT, AP Circle
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भारत संचार निगम लिमिटेड
BHARAT SANCHAR NIGAM LIMITED
(भारत सरकार का उद्यम)
A Govt. of India Enterprise)
आंध्र प्रदेश परिमंडल
Andhra Pradesh Telecom Circle

Minutes of the 1st Circle Council Meeting held on 18.04.2017 at 11.00 hrs in the conference hall of BSNL Bhavan, Vijayawada.

The following have attended the meeting.

Sri K.Damodara Rao,CGMT&Chairman

S No	Administration side S/Sri	Staff side S/Sri
01	G.Nageswara Rao,GM(HR/A,EB&Mktg)	1. Ch.Chandrasekhara rao,Leader
02	V.R.K.Sarma,DGM(HR)	2. P.Asokababu,Secretary,
03	B.Sudhakra Rao,AGM(Admn)	3.P.Akbar Basha,Adoni,Kurnool, Member
04	K.G.V.Subrahmanyam,DGM(CM)	4.G.S.N.Raju,OS(P)Visakhapatnam,Member
05	K.Vijaya Kumar,DGM(NWP)	5.P.Maheswara rao,AOS(G)Kakinada,RJY, Member
06	P.Muralikrishna,DGM(F&A)	6.L.Ramesh Babu,OS(G)VJA,Member
		7.K.Prabhakara rao,TT,Amaravati,GNT, Member
		8.Y.S.Raju,OS(P),Tirupati,CTR, Member
		9.G.Chandrasekhar,Anantapur, Member
		10.T.Koteswara Reddy,OS,Kurnool, Member
		11.K.Purnachandra rao,OS,Guntur, Member
		12.G.Bhaskara rao,JE,VZM, Member
		13.A.Nagendra Babu,JE,VJA, Member

DGM(HR) welcomed all the officers and staff side members who have attended the meeting and requested all to introduce themselves.

GM(HR/EB&Mktg) greeted all the officers and members present. He said that the circle office is newly formed and due to busy works and targeted works, the CCM could not be conducted earlier. He requested the staff side members to extend their cooperation as the circle office is not fully equipped with the staff and accommodation and teething troubles will remain for some more time. He said with the cooperation of staff and unions only the problems can be overcome.

The Chief General Manager, Telecom and Chairman welcomed the Leader, the Secretary and members from staff side attended the 1st Circle Council meeting. He said that though there was cut throat competition in telecom sector prevailing with the entry of Reliance Jio, demonitisation effect and teething troubles of newly formed circle, our circle has achieved 4-5% growth in mobile wing and

there was a positive growth in CFA segment during the just completed 2016-17 financial year. Now, we are matching with the new entrant, Jio in tariffs. With good marketing of newly introduced plans we can increase our revenue in mobile as well as CFA segments. BSNL has given Turnkey project to L&T Company for installing Wifi hotspots on pan India basis. The work is under progress. Guntur SSA has successfully bagged the bulk plan. The SSA Heads were asked to emulate in getting such bulk plans for sustaining revenue. Relocation of DSLAMs is being done to get maximum revenue in rural areas and upcoming urban conglomerates. To get more number of FTTH connections, efforts are being made to enlist more number of cable operators for mutual benefit of revenue sharing.

Now, some Sr.TOAs are transferred from Telangana circle and the staff from the SSAs will also be taken to the circle office in the near future. With this, we can start running the office without much hindrance. CGMT requested and exhorted all the unions and the staff members to work for the benefit of BSNL. Afterwards, GM(HR&EB) requested both the Leader and the Secretary to say a few words.

Sri Ch.Chandrasekhara rao,Leader staff side welcomed the Chairman, other officers and members from the staff side. He said CCM is apt platform to have fruitful discussions on staff problems and measures to be taken for BSNL growth./ With good interaction with the staff representatives and harmonious relations, industrial peace can be maintained. He assured that the staff would extend all help that required by the CGMT. He said that they are also planning to meet the Hon'ble Chief Minister along with other associations & unions to request to extend help for getting business from the state government departments. He said that the due share of equipment / material for AP circle is not given by the officers concerned. As such the circle could not be able to give fault free service to the valuable customers. He also suggested not to display the list of members union wise as it is not a meeting with unions but staff representatives. Corporate office has issued a list of FAQs on conducting the CCMs/LCMs in circle. The same may be followed by the circle office in future. Some of the SSAs are violating the guidelines issued by the circle and implementing their own agenda. It must be curbed to avoid unrest among the staff.

Sri P Asokababu, Staff side secretary

He welcomed the CGMT and chairman, other officers and the leader and members attended the meeting. He said that the meeting was scheduled in a short span of time, agenda points could not be prepared. He said that the AP Fibernet is offering more commission to the MSOs, possibility may be explored that BSNL should also match in offering more share of revenue. Now the circle can concentrate more on revenue generation and quality of service to customers as the area has come down on bifurcation of combined AP Circle. He said name of the circle council staff side members circulated by the CGMT office are as per the procedure followed by the corporate office only and there is nothing wrong in it and there is no necessity to talk about procedures since all are aware of it.

- a. Thereafter, the Secretary, Staff Side raised the following points for the consideration of the Chairman:

- b. There is a severe problem of BSNL mobile call drops and scant indoor coverage including his residence where it has become difficult to talk over mobile phone due to call drops and other side not able to hear.
- c. Constitution of separate Welfare and Cultural Boards in A.P and Telangana Circles . This provides an opportunity to conduct seven games each and get more funds for the Circle.
- d. A Study is to be conducted on the age profile of BSNL employees. There is need for recruitment in the cadres of Sr.TOA and TM. A letter may be addressed in this regard to the corporate office.
- e. The SIM Cards provided to the employees for extending service to the customers with CUG Rs.200/- talk time may be converted to STV Rs.349/- free of cost so that they can talk freely on net and also off net along with data facility for updating themselves on the various services and tariff plans of BSNL and campaign among the public.
- f. The EPF arrears are to be paid by the management for the Casual Mazdoors/TSMs/RMs of the Ananthapuram SSA for the period 01.10.2000 to 10.1.2011 for which the Circle has to obtain permission from the Corporate Office. Though the CGMT AP Hyderabad had earlier had written letter to the Corporate Office for the permission. There was no response. The issue has to be taken up with Corporate Office for urgent settlement.
- g. Notices are being served and the employees who are transferred from other stations and retained quarters at old stations, demanding for more rent. This may be avoided.
- h. All the Compassionate appointment cases be processed and finalized expeditiously.

Sri Ch.Chandrasekhara Rao, Leader Staff side raised the following points:

- a. LCMs are not being conducted in SSAs regularly. SSA authorities may be instructed to conduct LCMs regularly.
- b. In the Corporate Office letter dtd 27.03.2017 on GPMS cards, KPI is one of the parameters. A review may be done for every two months and staff should be enlightened on this.
- c. A telephone connection with BB facility is to be provided to the circle recognised unions. This is delayed raising one or other query. Connection may be arranged without further loss of time.

The above was agreed.

- d. At the time of conversion of the DOT into BSNL some officials who had been appointed on compassionate grounds were undergoing training. Those officials are to be categorized as DoT employees by taking their training period into service. The issue may be resolved by taking up with the corporate office,ND.
- e. Staff postings in circle office should be completed at the earliest.

CGMT said that few days back some 8 Nos o TOAs were given transfer orders from Circle Office, Hyd to Circle office,VJA. In addition to this, the officials who were repatriated from circle office, Hyd to SSAs, would be asked to exercise their options to work in Vijayawada and also the options, already exercised by some of the officials of the adjacent SSAs would be considered.

